



INVESTOR RELATIONS POLICY

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Introduction

This serves as the guide for SMRT Holdings Berhad of what a public listed company should consider when formulating their investor relation policy and the various tools that company can typically use to communicate this, including meetings, company announcements, annual reports and websites, as well as the provisions in the Companies Act 2016 for communicating with shareholders electronically.

Communication Channel

The Company has appointed the following personnel mentioned below to communicate with the public and stakeholders. The communications include accepting enquiries and feedbacks. As certain information may be time sensitive, the Company will at its best effort response to the enquiries at the earliest possible time.

Name : Annie Chew
Telephone : +603 2770 9199
Email : investors@smrhub.com

Meetings

Face-to-face

The Senior Management Team must be well prepared, with strong collateral, to ensure that meetings are as effective as possible and that the information to be disclosed has been duly approved.

The company's face-to-face communications activities should include briefing the media and analyst, as well as meetings with institutional investors and private equity brokers.

Press and Media

Building strong relationships with the press and market analyst is the key to gaining added press and media. It is important to build a healthy relationship and understanding with the analyst and journalists of the sector/industry covering all types of media.

The most effective way to engage an analysts and journalists and convey a company's equity story is through face-to-face meetings. If the analysts and journalists have good background knowledge of the company, this will mean that they will be more inclined to cover the company's release of specific news, or to quote you as an expert as part of a broader article.

General Meetings

The Company will use their annual general meeting to communicate fully with its stakeholders. The meeting can be used by the Non-Executive Chairman or Group Managing Director to present and provide an update on current trading, but this should be reflected in a market announcement which gives all stakeholders an update, including those who were unable to attend the meeting itself. The announcement on the official website must replicate the content of the meeting, to ensure that all stakeholders have the same information.

The annual general meeting will also be used as a discussion forum, and questions should be encouraged during the formal proceedings. This ensures that the management is transparent with the stakeholders about the running of the business and provides an opportunity for the stakeholders to raise queries or concerns of the internal and external business environment.

Site Visits

The Company will on a case-to-case basis consider request for a site visitation. The Company view that a site visit is a powerful way to convey its story and to give the visitor a greater insight into the company. The Company will consider events such as the opening of new facilities, acquisitions or the launch of a new product are the ideal opportunities to host a visit.

Company Announcements

Transparency

In order to maintain fair and transparent markets, it is of fundamental importance that public listing companies keep investors regularly informed about their affairs. The various provisions set out both in statute and regulation relating to company announcements help to create such transparency and protection for market participants.

What to Announce?

The need to provide investors with regular news flow means that companies will need to have in place an annual reporting calendar to enable them to announce certain planned events throughout the year, such as the publication of annual and half-yearly reports. In addition to this, companies may hold regular investor or analyst briefings and will also communicate with their shareholders at the Annual General Meeting. The periodic publication of news helps to create a balanced and orderly market in a company's securities. However, companies must also operate on an ad-hoc basis to ensure that any new developments are also disclosed to the market without delay. This will normally involve consideration of whether there is any 'inside information' which requires disclosure to the market.